

September 13, 2016

Taiwan

Dear Mr. [REDACTED]

Thank you for your recent letter dated September 8, 2016, referencing our notification to close your accounts. I understand your frustration as we do not take these decisions lightly.

Upon receipt of your letter, we reviewed your account with our [REDACTED] along with two of our senior operations officers. Our industry has experienced increased levels of regulatory scrutiny and due diligence that makes it very difficult for a bank like ours to meet the expectations required for international bank customers. Based on this additional review, we must stand by our decision to close your account.

We understand it may take you some time to establish a different bank relationship. As stated in our letter dated August 25, 2016, you have until October 15, 2016, to close and transfer your accounts.

If there is anything further that we can do to assist you with the closing of your ANB Bank accounts, please let us know.

Respectfully,

[REDACTED]
Regional President